



Our client, a global property and asset management organization has worked with **Bagg Technology Resources (BTR)** for the last 4 years. The challenges identified included leading cross-functional, cross-organizational teams in a Global International Shared Service environment as well as the successful delivery of business-driven IT initiatives needed to be aligned with their Project Management Methodology and standards. As part of this initiative, BTR provided a Project Manager to assist with their Disaster Recovery and Business Continuity Plan.

Our Project Manager led cross-functional, cross-organizational, multi-national global teams on the successful delivery of the DRP/BCP. This included:

- Developing the project charter, project plan, including schedule, budget and communication plan.
- Leading the identification and development of business requirements, business rules, functional and non-functional specifications, use cases and design specifications, including data mapping and conversion.
- Conducting future state analysis and development ensuring all business process changes and impacts were included as well as required changes and updates were added to the deliverables.
- Effectively communicating with executive management teams to ensure visibility and collaboration across the multiple Business/IT departments.
- Create and lead the Disaster Recovery planning and execution including physical security audit such as Vulnerability and Threat Risk Assessment with 3rd party suppliers
- Conducted the Disaster Recovery planning and successful test execution for the client engagement portal system and for internal systems, including the upgrade an assessment review system for mortgage lenders/ financial institutions.



As a result of the success of this project, Bagg Technology Resources has subsequently worked on a number of projects including SharePoint, Business Analysis and Information Architecture.