

BACKGROUND OF THE BUSINESS RELATIONSHIP



Bagg Technology Resources has worked alongside the largest online credit application network in North America since 2002. This company has grown from less than 10 employees to more than 150 over this period of time, with the BTR team supporting them through the ebbs and flows of both good and bad economies. However, as success and profitability increased, so did the need for a legacy system rewrite, new .Net application, Canadian upgrades and additional enhancements. Throughout this time, BTR was

instrumental in providing both contract Consultants and Fulltime staff.

REQUIREMENTS

As the organization went through this transformation, BTR provided Software Engineers to both support the legacy application and the critical resources to assist with the system rewrite. As the company grew and added new products, BTR supported them by providing resources with Project Management expertise; we assisted with the implementation of TFS and the development of a professional QA department. Since 2007, the company has requested a complete team of 12 Quality Assurance Analysts as well as a Senior QA Manager to complete their enterprise projects. Quality Assurance has become a crucial aspect of application development with the belief that 25% of development costs will be reduced with proper testing and quality control. Our Quality Assurance Analysts were required to assist in the following:

- Request Project Overview and Requirement overview from the Business Analyst
- Plan the Test Strategy based on a Three Cycle Approach
- Create Test scenarios based on the Functional Requirements and gather Test data requirements from the Test scenarios; obtain Business Analyst sign off
- Request DBA to provide the test data into the Test environment based on Functional Requirements
- Create Test sets based on priority for execution; execute the test cases to validate the DTN functionality by performing Smoke, End to End, Functional, Regression, XML testing.
- Provide Production Support of the Monthly Builds
- Perform UAT/Lender Testing of the Credit Suite Lenders by interacting with the Lender UAT team.
- Perform XML Testing to ensure lender connectivity and complete data transfer in DTN environment.
- Ensure and update all documentation with actual results; perform testing on the monthly maintenance and enhancement tickets.

In addition to the QA Analysts, BTR has successfully placed additional full time and contract resources including: Software Engineers/Programmers, Network Administrators and Engineers, Business Analysts, Project Managers, Managers in QA, Application Development and Database/Business Intelligence, Database Administrators and Desktop Support Analysts.

Result: Bagg Technology Resources is considered this client's #1 source for qualified IT candidates. The client has achieved their goal of increasing client satisfaction as a result of lower trouble tickets with applications in production and increased business with new product lines.